



July 8, 2011

Jocelyn G. Boyd, Esquire  
Chief Clerk/Administrator  
**The Public Service Commission of South Carolina**  
P. O. Drawer 11649  
Columbia, South Carolina 29211

**RE: Public Service Commission of South Carolina**  
Report: Terminations of Electric Service (2<sup>nd</sup> Quarter 2011)  
Docket No. 2006-193-EG

Dear Mrs. Boyd:

In accordance with David Butler's January 13, 2005 letter, attached for filing please find Progress Energy Carolinas, Inc.'s (PE) second quarter 2011 report on Terminations of Electric Service in South Carolina.

Sincerely,

A handwritten signature in black ink, appearing to read 'Len S. Anthony', written over a horizontal line.

Len S. Anthony  
General Counsel  
Progress Energy Carolinas, Inc.

Attachment

cc: John Flitter (5)

STARE01247

**Progress Energy Carolinas, Inc.**  
**Quarterly Report on South Carolina Involuntary Disconnects**  
**(Second Quarter 2011)**

- 1) Total number of South Carolina customers whose services have been terminated involuntarily:

Month	Number of customers
April 2011	2209
May 2011	1904
June 2011	2086

- 2) Daily number of South Carolina customers whose services have been terminated involuntarily, and reason for termination:

April 2011			May 2011			June 2011		
Day	Non Pay	Hazard	Day	Non Pay	Hazard	Day	Non Pay	Hazard
1	97		1			1	108	1
2			2	51		2	130	
3		1	3	74		3	85	
4	77	1	4	128	1	4		2
5	140		5	107	2	5		
6	130		6	81	1	6	82	1
7	142	2	7			7	88	1
8	85	2	8			8	96	1
9			9	74	1	9	104	1
10			10	1		10	58	1
11	69		11	157	1	11		
12	151	1	12	110	1	12		
13	151	3	13	74	1	13	81	1
14	139		14			14	109	
15	128		15			15	109	1
16			16	104		16	129	2
17			17	114	2	17	91	
18	1	1	18	50		18		
19	187	2	19	139		19		
20	166	1	20	73		20	75	3
21	2	1	21			21	99	1
22			22			22	54	1
23			23	105		23	129	
24			24	134	1	24	45	
25	135		25	122	1	25		
26	107		26	112	1	26		1
27	173	1	27		1	27	106	1
28	70	1	28		1	28	102	2
29	42		29			29	96	1

30			30		1	30	87	1
31			31	77	1	31	87	1

- 3) Reasons for involuntary terminations: customers were disconnected either for non-payment of electric bills, or for conditions on the customer's side of the point of delivery deemed by PE@ to be dangerous to life or property. Totals were as follows:

Reason	April	May	June
Non payment	2192	1887	2063
Hazard	17	17	23

- 4) Average duration of involuntary terminations:

*0.67 days (based on instances in which PE@ can confirm that the reconnect is in the same name and same premise as the disconnect)*

- 5) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining their service:

*"PE@ Residential Delinquent Account Disconnection Procedures – South Carolina" and samples of PE@'s Final Notice and Notice of Proposed Termination were filed with PEC's Fourth Quarter 2004 report. No changes in these procedures have occurred since then."*